



City of Kerrville
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PRESS RELEASE

FOR IMMEDIATE RELEASE

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New Fully Automated Garbage and Recycling Services

Kerrville, Texas (June 9, 2015) – City of Kerrville residents will be receiving in the mail this week an information packet pertaining to the new solid waste services. Included in this packet is information regarding collection days for both garbage and recycling in addition to general guidelines for the issued carts. Also included is a calendar that outlines service days, holidays, bulk drop-off, brush / yard waste service, and bulk curbside pickup, frequently asked questions as well as tips for recycling and instructions on cart placement.

Delivery of the carts will begin on Monday, June 15th by Republic Services. The carts will be delivered seven days a week until all the carts have been distributed. Residents may start using the new carts on their regular collection day once received, however, the new fully automated collection days for regular garbage and recycling will not begin until the week of June 29th, as outlined in each specific letter according to the route address. Regular garbage carts must be placed curbside no later than 7:30 a.m. on

service day. Stickers will be attached to the new carts to be placed on any old trash cans / bins to be discarded, if desired. Republic Services will be collecting trash cans / bins that are labeled.

All trash and recycling items must be placed inside the carts. Items placed beside the cart will not be picked up. The carts are to be placed with the handle facing your home and at least three feet away from other objects (including other carts) and five feet away from automobiles. Please ensure at least 16 feet of overhead clearance and avoid unsafe placement of carts underneath power lines, near fences, poles, parked cars, mailboxes, utility meters, and low lying trees. Incorrect placement of carts will result in service interruption for that day.

Recycling will be serviced on a bi-weekly Friday schedule. The recycling cart lids will be light blue and will be labeled "Recycling" with a helpful decal of items that can and cannot be recycled. Acceptable recycling items are:

- Plastics - #1, #2, and #5 plastics such as water / soda bottles, laundry detergent and soap bottles, and butter / yogurt containers;
- Paper - newspapers, catalogs, magazines, envelopes, cereal / frozen dinner boxes, drink cartons, cardboard, copy paper, phone books, office paper, junk mail, clean pizza boxes;
- Metal - aluminum, cans, and empty aerosol spray cans; and

- Please contact customer service at 1-800-304-2700 for information regarding E-Waste Recycling.

Materials that **cannot** be recycled are: Styrofoam, plastic bags, batteries, chip bags, yard waste, leaves, hazardous waste, candy wrappers, ceramics, cloth, garden hoses, food scraps, textiles, diapers, and tissue products.

Residents will receive the cart sizes specified on their returned forms, either 95 gallon, 45 gallon, or a combination. If a form was not returned, the 95 gallon sizes will be delivered for both carts. There will be a six month grace period in which the size of the carts may be changed. Any changes after this period will be assessed an administrative fee of \$25.

For additional information contact Ashlea Boyle, Special Projects Manager at (830) 258-1153 via e-mail to ashlea.boyle@kerrvilletx.gov or visit the city's website at www.kerrvilletx.gov.

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City of Kerrville

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NEW FULLY AUTOMATED GARBAGE AND RECYCLING SERVICES

****Monday Collections****

Garbage Collection

Your new collection day for Regular Garbage will begin on **Monday, June 29, 2015**, and will continue every Monday thereafter. Please have your newly issued cart intended for **Regular Garbage** placed curbside no later than 7:30am, every Monday. Please do not place designated **Recycling** carts out on this day.

Recycling Collection

Your new collection day for Recycling will begin on **Friday, July 3, 2015**, and will continue every other Friday thereafter. Please have your newly issued cart intended for **Recycling** placed curbside no later than 7:30am, on your designated Friday. Please do not place designated **Regular Garbage** carts out on this day.

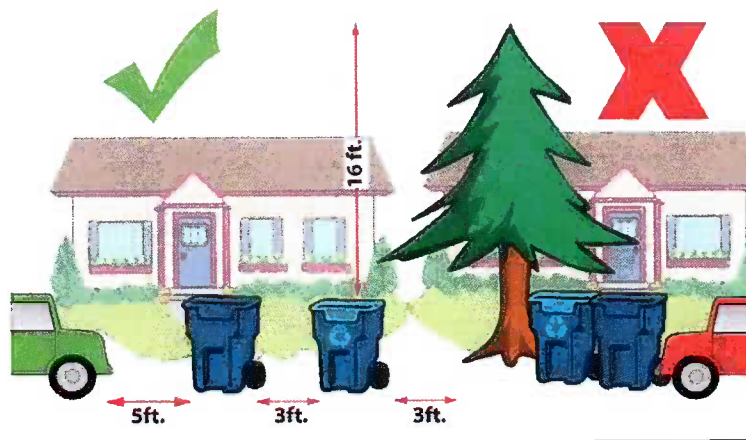
Cart Delivery

Beginning on **Monday, June 15, 2015**, Republic Services will be delivering your new carts to your residence. Carts will be delivered **seven days a week** until all carts have been distributed. You may start using your new carts **once** you receive them on your current collection day. However, your new fully automated collection days for Regular Garbage and Recycling will not begin until the dates mentioned above.

Options for Your Current Trash Cans and Recycling Bins

Attached to your new carts will be stickers that you may place on any of your **OLD** trash cans or bins that you wish to discard. Republic Services will be collecting any of those that are labeled.

BIN PLACEMENT GUIDE



MONDAY TRASH SERVICE



REPUBLIC
SERVICES

Waste Services Calendar - June through December, 2015

June						
S	M	T	W	T	F	S
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30				

July						
S	M	T	W	T	F	S
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30	31	

August						
S	M	T	W	T	F	S
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30	31					

September						
S	M	T	W	T	F	S
	1	2	3	4	5	
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30			

October						
S	M	T	W	T	F	S
			1	2	3	
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	31

November						
S	M	T	W	T	F	S
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30					

December						
S	M	T	W	T	F	S
		1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30	31		

LEGEND	
Trash Service Day	
Recycle Service Day	
Holidays (No Service)	
Holiday Makeup Service	
Bulk Drop-off Month	
Brush Service Week	
Bulk curbside pickup	

Recycling Service is provided for residential customers. Commercial customers will need to contact Republic Services to make arrangements.

City of Kerrville Point of Contact: David Barrera, (830) 258-1223

For additional information, contact Republic Services at (210) 304-2700.

Kerrville Residential Trash & Recycling Service

Your trash will be serviced on **MONDAYS** starting **June 29, 2015**. Your recycling items will be serviced **EVERY OTHER FRIDAY**, starting **July 3, 2015**.

Cart Placement

Please place your trash and recycling carts in front of your home no later than **7:00 a.m.** on your service day. **All trash and recycle items must be placed inside the Republic carts.**

Place the carts curbside with the **handles facing your home**. Place the carts at least **3 feet away from other objects (including other carts) and 5 feet away from automobiles**. Ensure at least **16 feet of overhead clearance**. Avoid unsafe placement of carts underneath power lines, near fences, poles, parked cars, mailboxes, utility meters, and low lying trees. **Misplacement of carts will result in service interruption for that day.**

Acceptable Recycling Materials

Please rinse all recycling materials.

Plastics: #1, #2, and #5 plastics e.g. water/soda bottles, laundry detergent and soap bottles, and butter/yogurt containers (clear & colored).

Paper: Newspaper, catalogs, magazines, envelopes, cereal/frozen dinner boxes, drink cartons, cardboard, copy paper, phone books, office paper, junk mail, clean pizza boxes.

Metal: Aluminum, Tin, & Steel Cans e.g. vegetable cans, soup cans, metal drink cans (sodas, energy drinks, etc.), and empty aerosol spray cans.

Electronics: Contact Customer Service at 1-800-304-2700 for E-Waste Recycling.

Materials that cannot be recycled.

Styrofoam / Plastic Bags / Batteries / Chip Bags / Yard Waste

Leaves / Hazardous Waste / Candy Wrappers / Ceramics / Cloth

Garden Hoses / Food Scraps / Textiles / Diapers / Tissue Products

Thank you for choosing Republic Services!

YES

RECYCLING ONLY

NO

Put these items in your recycling cart.



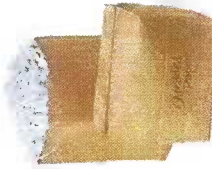
Empty plastic jugs



Empty plastic bottles



Clean plastic tubs



Shredded paper



Empty wax-coated paper containers and juice boxes.



Mail, mixed paper, and catalogs



Magazines



Newspaper & inserts



Clean metal food cans



Empty aluminum cans



Clean aluminum foil wrap and pans



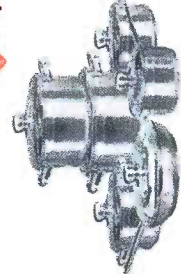
Empty aerosol cans



Corrugated cardboard (flattened)



Boxboard, cereal boxes, frozen food boxes



Pots & pans

DO NOT put these items in your recycling cart.



Plastic bags



Batteries or electronics



Hazardous or toxic product containers



Flower pots, plastic toys



Frozen food bags



Plastic and metal hangers



Light bulbs, drinking glasses, other glassware



Ceramic dishes



Food & wet waste, food contaminated paper plates and napkins



Styrofoam containers, styrofoam peanuts or packing

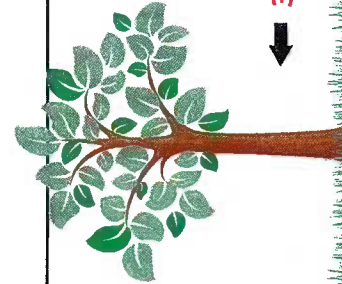


Chip bags



Propane tanks

16 feet clearance above carts



3 FEET

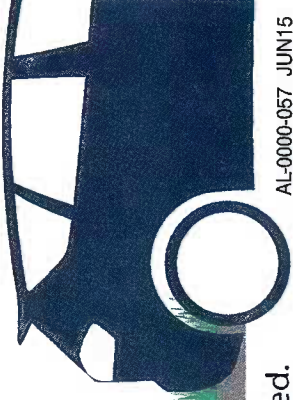


3 FEET



3 FEET

5 FEET



Place cart curbside with front of cart facing the street. Cart must be within 3 feet of the street to be serviced.



Curbside Solid Waste Services

Frequently Asked Questions

Can I use my old trash can? Only carts issued by Republic Services can be used.

What can I do with my old trash cans and recycling bins? You will be receiving stickers with your new cart that you may place on the OLD cans/bins that you wish to discard. Republic Services will be collecting the labeled cans/bins. Your old cans/bins can be repurposed for other uses around your home.

Am I required to receive a recycling cart? Yes, every residential unit will be receiving a cart for recycling. One reason for converting to this system is to increase recycling participation.

How can you tell the difference from the two carts? The recycling cart will have a lighter colored lid.

Has yard waste collection changed? The new services provided do not affect the yard waste collection. Collection of yard waste will continue to be serviced once a month and items do not have to be placed into the issued carts.

Will my collection day change for garbage and recycling? The collection of garbage will now be scheduled for pickup Monday thru Thursday. Recycling will shift over to every other Friday collection. You will be receiving a calendar that will detail collection days for your address.

Can I get an additional cart? Residents can request an additional cart by notifying the Water Records Office at 830-258-1504. There is an additional fee of \$5.00 per month for each cart.

What if my cart is damaged? Carts damaged while being serviced or from normal wear and tear will be replaced by Republic Services free of charge.

If I am disabled, who do I contact for assistance? Residents who are disabled can contact Republic Services at 210-304-2700, or the City of Kerrville at 830-258-1223. Be advised that collection crew will not enter garages to assist. Carts must be placed outside the garage or entryway in order to be serviced. Carts will be placed back to its original location.

Do I have to pay for the carts? Residents do not have to pay for the carts.

When will the carts be delivered? Carts will be delivered beginning June 15th.

Can I start using my cart once I receive it? Yes, you may start using your cart once it's delivered. You will need to continue to place the cart out on your current collection day. However, your fully automated services will begin according to your new collection day as specified on the calendar.

Where do I need to place my carts on collection day? Please place carts curbside with handles facing your home. Carts must be at least 3ft. away from other objects and 5 ft. away from automobiles. There will need to be a 16ft. overhead clearance. See example on cover page.

What happens if I place items next to the cart? Republic Services will not collect any items placed outside of the cart.

Who do I call if I have an issue with my cart not being serviced? You may contact Republic Services at 204-304-2700, or the City of Kerrville at 830-258-1223.

Who do I call if I need to exchange my carts for a different size? You may contact Republic Services at 204-304-2700, or the City of Kerrville at 830-258-1223. Residents may exchange carts during the first six months free of charge. Any changes made after this grace period will be subject to a \$25.00 exchange fee.

Where can I find additional information on Solid Waste Services? Additional information can be found on the City website – www.kerrvilletx.gov. Under the Department drop down menu, select Public Works, and then Solid Waste.